



ALARM LOCK

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Note: Technical Service is for security professionals only

ALARM LOCK Tech Support

TECH TIP



Date: Thursday, October 09, 2014

Subject: "DTM Download" User Code is out of place in DL-Windows

Models: DL-Windows 4.1.96

When cloning a DL2800 Lock Profile in DL-Windows v4.1.96, you are limited to only two Lock Types (**DL2800** and **DL3000**). If a DL3000 Lock Profile is created by cloning an existing DL2800 Lock Profile, the **DTM Download** code (User 299) is disabled and also duplicated as User 201.

User Name	User No.	PIN	Level 1	Level 2	Level 3	Level 4	GP1	GP2	GP3	GP4	Enable User
	205										
	286										
	287										
	288										
	289										
	290										
	291										
	292										
	293										
	294										
	295										
	296										
	297										
	298										
DTM Download	299	000000									
One Time Service	300										

User Name	User No.	PIN	Level 1	Level 2	Level 3	Level 4	GP1	GP2	GP3	GP4	Enable User
	186										
	187										
	188										
	189										
	190										
	191										
	192										
	193										
	194										
	195										
	196										
	197										
	198										
	199										
DTM Download	201	000000									<input checked="" type="checkbox"/>

This issue has since been fixed in DL-Windows 5. The full download of the latest DL-Windows version software (V5.1.1) is available at <http://tech.napcosecurity.com> (the direct web page is: http://tech.napcosecurity.com/index.php/techlibrary/docdetails/brand_id/2/doc_id/1801).