



## **ALARM LOCK**

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*Note: Technical Service is for security professionals only*

# **ALARM LOCK Tech Support**

## **TECH TIP**



**Date:** Wednesday, April 17, 2013

**Subject:** How to identify and locate a specific DL-Windows account file.

**Models:** DL-Windows, All versions.

DL-Windows allows you to designate a unique name for each account as they are created. These account names are ordered alphabetically (on the left side) within DL-Windows.

Be aware that the file names displayed in Windows Explorer do not match the names typed within DL-Windows; instead, the following naming scheme is applied by DL-Windows as the accounts are created:

ACCT1.ADF  
ACCT2.ADF  
ACCT3.ADF  
etc.

If the DL-Windows names do not match their corresponding file names in Windows Explorer, how can you pinpoint a specific DL-Windows account when transferring the file to another PC?

**The solution:** Within DL-Windows, simply add a new user (or make any other type of minor change within the account you are trying to identify), then quit DL-Windows and open Windows Explorer. Navigate to the DL-Windows folder (default location **C:\DL-Windows**) to view the account files, and locate the newly changed account (for example, the **DATE MODIFIED** column in Windows Explorer). The account file you are trying to identify will reflect the most recent date.

**Note:** DL-Windows v3.0.4 and prior use the file extension ".mdb".