



## ALARM LOCK

345 Bayview Avenue, Amityville, New York, U.S.A. 11701

For Sales and Repairs 1-800-ALA-LOCK • For Technical Service 1-800-645-9440

Fax: 631-789-3383 • info@alarmlock.com

*Note: Technical Service is for security professionals only*

# ALARM LOCK Tech Support

## TECH NOTE



**Date:** Thursday, September 01, 2016

**Subject:** Upgrading DL-Windows V5.2.3 to DL-Windows V5.3.3

**Models:** DL-Windows V5.2.3, DL-Windows V5.3.3

Upgrade DL-Windows V5.2.3 to the new DL-Windows V5.3.3 (Beta) as follows:

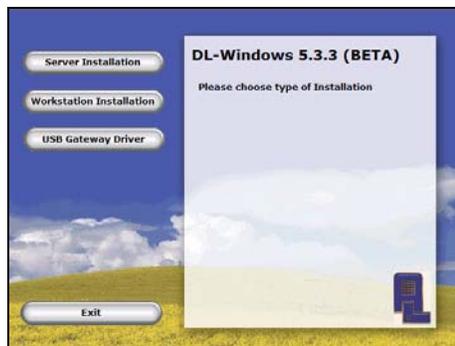
1. Uninstall DL-Windows V5.2.3 using the "Uninstall Program" screen (also named "Programs and Features") in your Windows Control Panel.
2. Select **DL-Windows 5.2.3** and click **Uninstall**.

Name	Publisher	Installed On	Size	Version
DL-Windows 5.2.3	AlarmLock	08/30/2016	15.7 MB	5.2.3

3. Run the DL-Windows V5.3.3 (Beta) setup program either from an installation CD or from a file downloaded from the Napco Technical Library (<http://tech.napcosecurity.com/>).



4. When the setup program starts, click "**Workstation Installation**".





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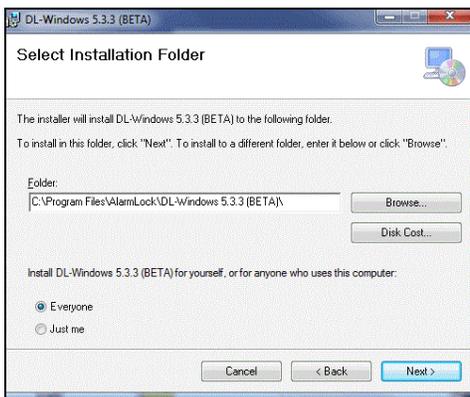
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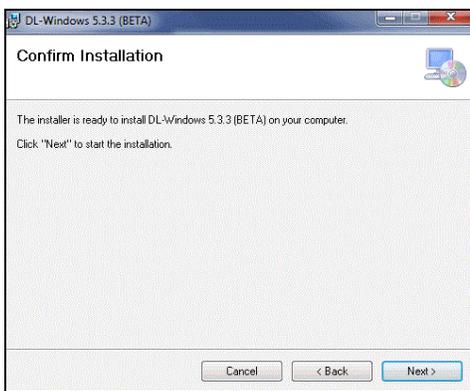
5. When the **DL-Windows 5.3.3 (BETA) Setup Wizard** starts, click **Next**.



6. In the **Select Installation Folder** screen, keep the default installation folder path; select the **"Everyone"** radio button and click **Next**.



7. In the **Confirm Installation** screen, click **Next**.





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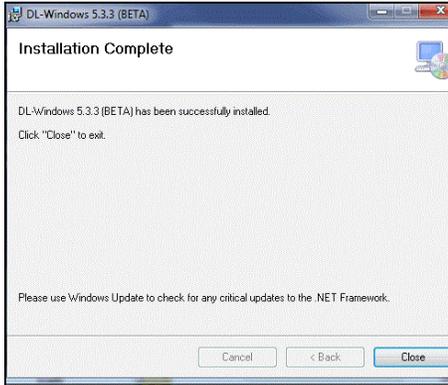
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- When the installation process ends, the **Installation Complete** screen appears; click **Close**.

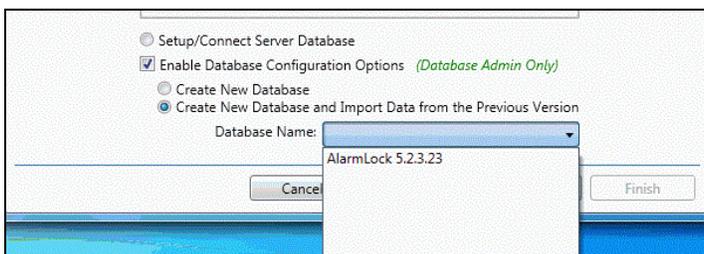


- Click **Start > All Programs > DL-Windows 5 > Database Configuration** to launch the **DL-Windows 5 Database Configuration** tool. Confirm the **Database Server Name**.



Select the following options.

- Check the **Enable Database Configuration Options** checkbox.
- Select the **Create New Database and Import Data from the Previous Version** radio button.
- In the **Database Name** pulldown select "**AlarmLock 5.2.3.23**".





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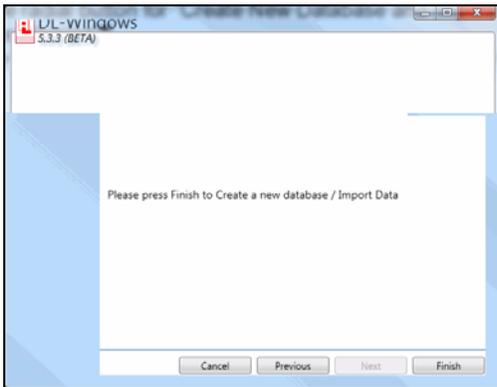
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10. In the next screen that appears, do **not** check the **Use DL-Windows in Server Mode** checkbox (thus maintaining the same setting used with the previous DL-Windows V5.2.3 installation). Click **Next**.



11. To complete the upgrade process, click **Finish**. The screen will close automatically.



12. When you launch DL-Windows 5.3.3 (Beta), all prior user account data will appear.