



ALARM LOCK

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TECH TIP



Date: Wednesday, May 30, 2012

Subject: Runtime Error 429 - ActiveX Component Can't Create Object

Models: DL-Windows V4.1.96 Installed on any Windows Operating System

If you are using DL-Windows and a "**Runtime Error 429 - ActiveX Component Can't Create Object**" appears, several solutions are available:

- This runtime notification could be due to a recent update of Windows. Try using the Windows system tool "**System Restore**" to revert to an earlier restore point.
- Paradoxically, this runtime notification could be resolved by installing a missing Windows update. Visit the "**Windows Update**" website and install all recommended updates.
- The restoration of a missing .DLL file in DL-Windows could be a solution. Therefore, try simply reinstalling DL-Windows. Be sure to back up all necessary DL-Windows files before starting the reinstall process.