ALARM LOCK Tech Support

TECH TIP

Date: Thursday, September 25, 2014

Subject: "Runtime Error" Message Appears when Launching DL-Windows

Models: DL-Windows V4.1.96

If a "Runtime Error" message appears when trying to launch DL-Windows V4.1.96, it is likely due to a corruption with one or more of the saved .ADF database files (.ADF files are created when you create new Accounts within DL-Windows). If you backed up your DL-Windows accounts prior to receiving this error message, the best solution is to try to import the database files back into DL-Windows.

If importing previously saved database files back into DL-Windows does not solve this issue, then the only other option is to remove *all* .ADF files within the DL-Windows folder. Without .ADF files in the correct path, DL-Windows will open without displaying any Accounts or Lock Profiles, but new lock Accounts and Lock Profiles may be created, and the Global Users screen may be re-populated.

Name	Date modified	Type	Size
Card DLL's	12/9/2013 11:45 A...	File folder	
Export	3/25/2014 4:41 PM	File folder	
Firmware	12/9/2013 11:46 A...	File folder	
Help	12/9/2013 11:45 A...	File folder	
Import	12/9/2013 11:46 A...	File folder	
Network	12/9/2013 11:46 A...	File folder	
Original Files	1/6/2014 10:13 AM	File folder	
Acct1.adf	3/25/2014 12:07 PM	ADF File	498 KB
Acct1_Log.adf	3/25/2014 12:06 PM	ADF File	134 KB
AcctList.adf	3/7/2014 11:26 AM	ADF File	64 KB
AddSerial	1/27/2009 10:48 A...	Text Document	1 KB