



ALARM LOCK

345 Bayview Avenue, Amityville, New York, U.S.A. 11701

For Sales and Repairs 1-800-ALA-LOCK • For Technical Service 1-800-645-9440

Fax: 631-789-3383 • info@alarmlock.com

Note: Technical Service is for security professionals only

ALARM LOCK Tech Support

TECH TIP



Date: Wednesday, January 18, 2012

Subject: How to Restore Factory Master Code

Models: All DL2700 Locksets

If you are following the standard default procedure and the DL2700 will not restore the default Master Code (1 2 3 4 5), try varying the timing after reconnecting battery power as follows:

Step 1: Remove the battery cover (located on the inside housing assembly) and unplug the battery. Press and hold the **AL** key for 5 seconds, then release.

Step 2: Reconnect the battery plug, wait 1 second, then press and hold the **AL** key for 5 seconds. Press the default factory Master Code (1 2 3 4 5).

If the default procedure is successful, the lock LED flashes green and the outside lever engages the door latch for 5 seconds and then relocks.

If the default procedure is unsuccessful, the lock LED flashes red (with 5 beeps) and the outside lever does not engage the door latch. Repeat Step 1 above and follow Step 2B below.

Step 2B: Reconnect the battery and wait 2 seconds, then press and hold the **AL** key for 5 seconds. Press the default factory Master Code (1 2 3 4 5).

If the default procedure is successful, the lock LED flashes green and the outside lever engages the door latch for 5 seconds and then relocks.

If the default procedure is unsuccessful, the lock LED flashes red (with 5 beeps) and the outside lever does not engage the door latch. Repeat Step 1 above and follow Step 2C below.

Step 2C: Reconnect the battery and wait 3 seconds, then press and hold the **AL** key for 5 seconds. Press the default factory Master Code (1 2 3 4 5).

Repeat Step 2C until the default procedure is successful. Some DL2700 locks have a limited window of opportunity, and you must experiment a little with the timing after reconnecting the battery (in Steps 2, 2B and 2C).