



## ALARM LOCK

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*Note: Technical Service is for security professionals only*

# ALARM LOCK Tech Support

## TECH TIP



**Date:** Thursday, December 2<sup>nd</sup>, 2010

**Subject:** How to configure the lock to remain unlocked using a remote maintained closure

**Models:** Trilogy T3 models including wireless Networkx, (*excluding the DL2700, DL2800, DL3000 and all narrow-style models*)

By default, shorting the two *Remote Input* wires allows passage by unlocking the above referenced lock models for the duration of the programmed Pass Time. To program the lock to remain unlocked for as long as the *Remote Input* wires are shorted, a special feature named "Forced Unlock Follows Remote Input" is available. Program as follows:

1. Enter keypad Program Mode.
2. The *Remote Input* wires are enabled at the factory; if disabled, re-enable by pressing ; otherwise skip this step.
3. Enable the "Forced Unlock Follows Remote Input" feature by pressing .

You can also program the "Forced Unlock Follows Remote Input" feature using DL-Windows software, as follows:

1. Open the Account and click to select the lock you wish to program.
2. Click the "**Feat**" (**Features**) button on the toolbar.
3. In the **Features** screen, click the **Remote** tab.
4. Check the "**Forced Unlock Follows Remote**" checkbox to select.

**Note:** When the "Forced Unlock Follows Remote" feature is activated, the event log entry is displayed as "Unlock – Held by Remote Input".

Be aware that activating the *Remote Input* for an extended period of time will drain the battery; to avoid battery power loss, we recommend using an external DL power supply such as the Alarm Lock model PP100 *Battery Eliminator*.