



## **ALARM LOCK**

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*Note: Technical Service is for security professionals only*

# **ALARM LOCK Tech Support**

## **TECH TIP**



**Date:** Friday, October 27, 2017

**Subject:** Using the Metal Key Cylinder to Unlock DL1200/1300

**Models:** (P)DL1200(ET) and (P)DL1300(ET)

When using the Narrow Stile locks, you may notice the metal "manual override" key does not function in the same manner as with other Trilogy locking products.

With the Narrow Stile locks, the metal key must be rotated fully before the lever can be used to retract the latch. The unit will remain unlocked as long as the key remains in the cylinder. To lock, simply rotate the key in the opposite direction.

All other Trilogy locks, including mortise and Exit Trim models, require full rotation of the cylinder until the latch retracts, thus eliminating the need to turn the lever.