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# **Limited Warranty**

Corbin Russwin, Inc. (Company) warrants that its products sold under the Corbin Russwin and Design® trade name in the United States of America are free from defects in workmanship and materials under normal use and service. This warranty does not cover

defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-Corbin Russwin products or parts. This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of the Company in tort or contract whether under this warranty or otherwise shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time frame listed below, after delivery to the original purchaser.

| DC6200 & DC6400 Series Door Closers                                 |                      |
|---|----------------------|
| DC8000 Series Door Closers  | 25 years             |
| DC3200 Series Door Closers  |                      |
| CL3100 Series Cylindrical Locksets                                  |                      |
| DC5000 Series Closers   |                      |
| ML2000 Series Mortise Locksets                                      |                      |
| Access 800 <sup>®</sup> ML20800 x TCAC2 Mortise Locks1              |                      |
|   | 2 years (electrical) |
| CL3300/CL3500/CL3800 Series Cylindrical Locksets                    |                      |
| FE5400S/FE6700/FE6800 Series Multi-point Locksets                   |                      |
| Access 800 <sup>®</sup> CL33800 x TCAC2 Cylindrical                 | 7 years (mechanical) |
|   | 2 years (electrical) |
| ED4000, ED5000 Series Exit Devices, MELR Option & 900 Series Trim . |                      |
| MP9800 Series   |                      |
| Pyramid Cylinders   |                      |
| Access 800 <sup>®</sup> ED5000 x 9800 x TCAC2 Exit Devices          |                      |
|   | 2 years (electrical) |
| CK4300 Series Cylindrical Knob Locksets                             |                      |
| Electrified Exit Devices  |                      |
| Electrified Locksets  |                      |
| Access 3 Cylinders  | 1 year               |
| All Other Cylindrical Locksets                                      |                      |
| All Other Exit Device Trim  | 1 year               |
| All Other Corbin Russwin Products                                   |                      |
| ED3000, ED7000, ED8000 Series Exit Devices & Trim                   | 1 year               |
| MicroShield <sup>®</sup> Finish                                     | 1 year               |
|   |                      |

# Finishes:

Corbin Russwin finishes are covered by a limited warranty period of one year after invoice date.

## Warranty Requirements for Cylinders Factory or Field Combinated:

Cylinders are lubricated at the factory with a petroleum based lubricant (Medeco KeyLube). Cylinders should be lubricated periodically depending upon environmental conditions. Petroleum based lubricant is recommended. Never mix petroleum based lubricants with dry lubricants. Corbin Russwin cylinder and/or core warranty will be voided if used in non-Corbin Russwin locking devices.

### Warranty Requirements for Cylinders Field Combinated:

- 1. Keys shall be cut to the Corbin Russwin key bitting specifications required for the particular keyway and depth system.
- 2. All pin lengths shall be selected according to prevailing factory standards.
- 3. Original Corbin Russwin cylinders and cylinder components, including pin tumblers and key blanks, shall be used. We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to Corbin Russwin standards.

### **Keying Systems:**

All bittings shall be originated or authorized by the Corbin Russwin Key Systems Department to be compatible with one another in a specific type of cylinder (Access 3, Pyramid, conventional, security, master ring, interchangeable core) and within a particular keying system. Product repair or replacement, or associated charges, will not be accepted under this warranty unless prior authorization from Corbin Russwin has been given. Upon receipt of products returned for repair or replacement, we will determine whether products qualify for repair or replacement under this warranty. If they do not, we will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than qualified personnel authorized by Corbin Russwin prior to the work being done.

The Company will not pay for the cost of repair performed other than in accordance with this warranty. Written notice of a product or component part believed to be defective as covered by this warranty should be sent to Corbin Russwin, Inc. 225 Episcopal Road, Berlin, CT 06037, and should include your name and address, an identification of the product or component part and a brief description of the defect. Upon receipt of such notice, the Company will inform you where to ship such product or component part, shipping charges prepaid, for examination and, in the event such examination reveals defect covered by this warranty, the product will be repaired or replaced. The Company reserves the right to replace discontinued product with an equivalent product as deemed by the Company.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. CORBIN RUSSWIN, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

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