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ALARM LOCK Tech Support
TECH NOTE

Date: Thursday, July 22, 2010

Subject: Downloading to multiple Networx Locks using the DL-Windows **Wireless** Button

Models: DL-Windows software version 4.1.88 and prior

We have identified an issue when downloading to *multiple* Networx locks using the **Wireless** button (opens the **Wireless Locks** screen) in DL-Windows for versions 4.1.88 and prior.

The issue occurs in the Account Tree "white box" area that displays all locks in an Account. When none of the Networx locks displayed are highlighted and the download process is started using the **Wireless** button, the physical locks may lose all User Codes programmed and stop functioning until each Networx lock receives a correct lock program. If this does occur, it can be corrected by simply *expanding* the Account Tree in the "white box" area (click "+" to expand the Account list), then *click to highlight ANY Networx lock shown* before using the **Wireless** button to start the download process (in the **Wireless Locks** screen).

Another solution is to download to each lock *individually*. Click to highlight a *single* Networx lock in the Account list, click the **Comm** button and click **Communicate with current Network lock**. The **DL-Windows Network Lock Comm Screen** opens, allowing the download to be sent to the selected lock.

This issue will be corrected in the next release of DL-Windows.