



ALARM LOCK

345 Bayview Avenue, Amityville, New York, U.S.A. 11701
For Sales and Repairs 1-800-ALA-LOCK • For Technical Service 1-800-645-9440
Fax: 631-789-3383 • info@alarmlock.com

Note: Technical Service is for security professionals only

ALARM LOCK Tech Support

TECH TIP



Date: Thursday, August 18, 2011

Subject: How to Move Existing Networx Account Files to a New Computer

Models: DL-Windows V4.1.96

A. COPY Your EXISTING ACCOUNT FILES

1. Launch Windows Explorer and open C:\DL-Windows.
2. Copy all DL-Windows account (.adf) files and paste them onto a flash drive or other suitable media. **Note:** If your DL-Windows program has only one account, the three (3) files you need to copy are "**Acct1.adf**", "**Acct1_Log.adf**" and "**AcctList.adf**".

B. IMPORT Your ACCOUNT FILES Into DL-Windows

1. Install DL-Windows V4.1.96 onto a new computer and launch the newly installed DL-Windows program.
2. Click **Tools, Import A Single ADF Account File**.
3. In the **Open** screen, browse to the location of your copied account files.
4. Click to select the first .adf file, then click **Open**. The application will request you to type a unique name for each account.
5. Repeat this step for each account file.

C. RE-ENTER or CREATE a NEW SECURITY PASSWORD

DL-Windows requires a 6-digit numeric Security Password before communication with the Gateway and Networx locks is allowed. When an account file is imported, its original Security Password is lost. Therefore, if you do not have the original security password entered for the account, you must create a new Security Password for that account before importing. If you ARE in possession of the original security password, enter the password as follows:

1. Click **Tools, Set Security Password**.
2. In the **Lock Security Check** dialog, type the 6-digit numeric password and click **OK**.



ALARM LOCK

345 Bayview Avenue, Amityville, New York, U.S.A. 11701

For Sales and Repairs 1-800-ALA-LOCK • For Technical Service 1-800-645-9440

Fax: 631-789-3383 • info@alarmlock.com

Note: Technical Service is for security professionals only

D. RE-ESTABLISH GATEWAY COMMUNICATION

If you have entered the original security password:

1. Click the **GW Config** button and the **Gateway Configuration** screen opens. Depending on your network type and settings, the color of the Gateway may be displayed in either RED or BLUE. Choose the steps below as required:

If the gateway is **BLUE** and you have the ORIGINAL security password:

- Click **Tools, Send Lock Config Table to Selected Gateway**. Close the **Gateway Configuration** screen and test the communication with your locks.

If the gateway is **RED** and you have the ORIGINAL security password:

- With the Gateway displayed in red, click **Actions, Relocate Gateway**. The Gateway now displays in blue.

2. In the **Gateway Configuration** screen, click **Tools, Send Lock Config Table to Selected Gateway**. Close the **Gateway Configuration** screen and test the communication with your locks.

If you have entered a new security password;

1. Default the Gateway: Press and hold the **RESET** button on the Gateway. When **RESET** is first pressed, the Gateway red light will flash rapidly; continue to press **RESET** until the red light turns on solid, then release the **RESET** button and the red light will turn off, then will flash rapidly.
2. Click the **GW Config** button and the **Gateway Configuration** screen opens.
3. Click **Tools, Send Lock Config Table to Selected Gateway**. Close the **Gateway Configuration** screen and test the communication with your locks.

Notes:

As always with computers and networks, there exists a wide range of variables. If a step fails, you may receive messages such as "Network Settings Have Changed" or "Lock Configuration Error"; follow any on screen instructions, if available, and try again.

Note: When the Security Password is not recognized by the Gateway, the following messages will appear in DL-Windows:

- "Security Error While Communicating With Gateway"
- "Gateway Error"