

Customer Relations And Technical Support

Monroe, NC

Main Number: 877-974-2255

Our distributor customers are encouraged to visit www.connect.assaabloy.com or contact your Customer Support Specialist for help with any of the following:

- Expedited Orders
- Customer Care and Returned Goods Forms within 24 Hours of Receipt
- Inquiries on Order Status, Tracking Information, Pricing
- Order Changes/Cancellations
- Delayed Order Notifications (DONs) follow-up as needed
- Product Availability/Lead Times

Customer Support Services

Director, Customer Support Services

| | | |
|--------------|---|----------------------------|
| Lynn Higgins | (203) 603-5948 (203) 450-1211 - mobile | lynn.higgins@assaabloy.com |
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Manager of Customer Service

| | | |
|------------|----------------|--------------------------|
| Tim Medlin | (877) 974-2255 | tim.medlin@assaabloy.com |
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Customer Support Specialists - see territory map on page 2

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|---|
| Jessica Kennington (A08, A13, A15, A16, A32, A43, A44) |
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| Casie Luther (A01, A21, A31, A37, A38, A39) |
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| Stacy Staples (A02, A03, A07, A22, A27, A28) |
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Order Entry

Manager E business

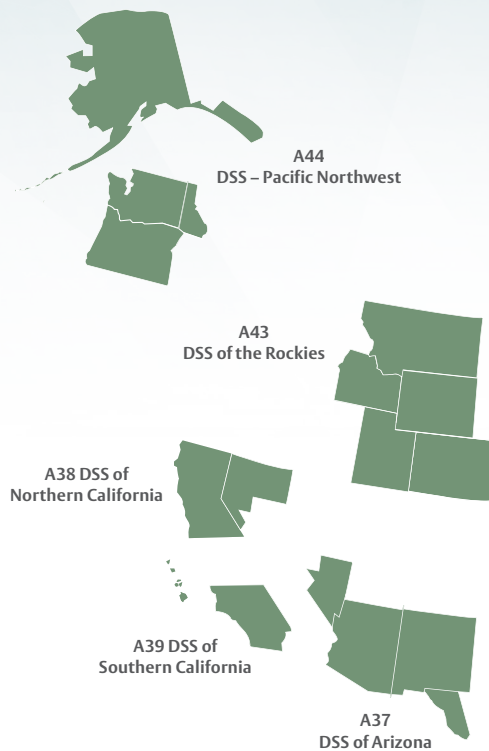
| | | |
|------------------|----------------|--------------------------------|
| Bethany Cordeiro | (203) 492-4271 | bethany.cordeiro@assaabloy.com |
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Technical Support

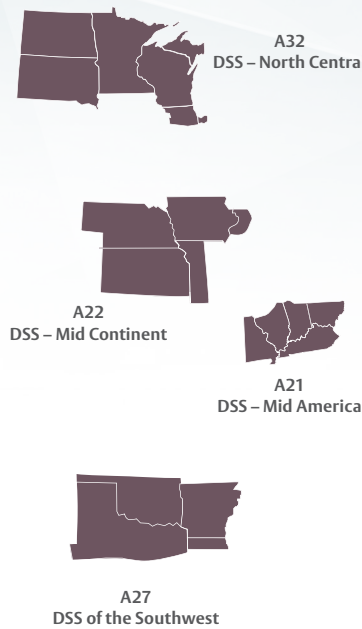
| | |
|--------------------|--|
| (877) 974-2255 x 2 | techsupport.nortonrixson@assaabloy.com |
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ASSA ABLOY Door Security Solutions® Sales Regions

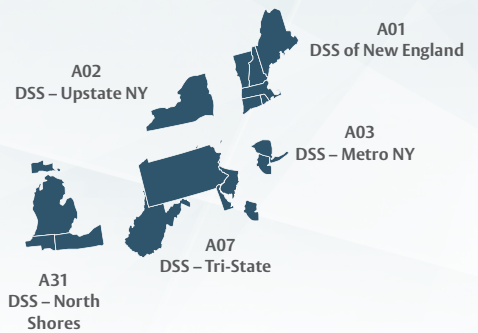
**WESTERN
REGION 4**



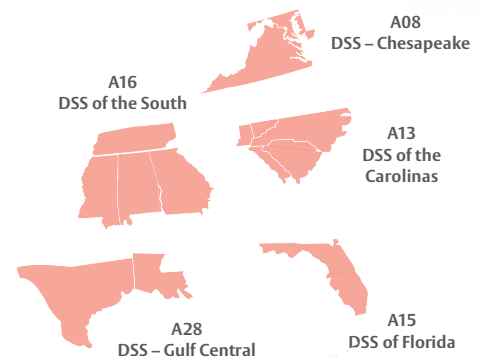
**CENTRAL
REGION 3**



**NORTHEAST
REGION 1**



**SOUTHEAST
REGION 2**



Since 1880, Norton Rixson door controls have been an integral part of schools, hospitals, and businesses around the globe. When you need products and people that perform at the highest level, rely on Norton Rixson – From Open to Close.