

# Important Operating Instructions and Warranty Information On Your New Electronic AMSEC Safe

**MODEL:**  
ESF1214

## Read Contents Carefully For Trouble-Free Operation of Your Safe

Dear Valued Customer:

Congratulations on your purchase of the finest safe from American Security Products, Co.

You've taken an important step in organizing and protecting your most valued possessions. Every AMSEC safe is professionally hand-crafted and designed to provide a lifetime of trouble-free performance.

AMSEC offers the industry's finest warranty backed by a nationwide network of highly skilled authorized dealers, providing prompt, courteous, and professional service. We suggest that you read the Limited Warranty thoroughly, and invite you to contact your authorized AMSEC dealer or AMSEC's Service Department if you have any questions.

Please also take the time to read and familiarize yourself with the proper operating procedures of your new safe presented on the following pages.

Again, Congratulations and Thank You for selecting AMSEC!

If you like us to send AMSEC Safe information to a friend or have any questions concerning our complete line of security products, please send your request to:



**AMERICAN SECURITY  
PRODUCTS COMPANY**  
11925 Pacific Ave  
Fontana, CA 92337

Visit us on the web at:  
**[www.amsecusa.com](http://www.amsecusa.com)**

Each AMSEC safe is professionally hand-crafted with quality materials and is equipped with a precision-quality, digital lock. To become familiar with the lock, operate the lock (as outlined below) several times before closing the door and locking the safe.

## Operating Your Safe

**NOTE:** The safe is shipped without the batteries installed. Please use the emergency key (See Step #5) to open the safe and install the batteries for the first time.

### 1. SETTING UP A USER

1. Open the safe door. (If you have not done so already, use the emergency key to open the door for the first time and install the 4 AA batteries behind safe door, see Step 5)
2. With the door open, locate the green programming button. (The green programming button is located on the hinged side of the door.)
3. Press the green programming button. The display on the lock should light up saying "Enroll."
4. Place your finger on the sensor just under the display. (Use Caution to minimize movement while programming a finger.) The display should show "Put Again." Do not move your finger, just keep it in place. The "Put Again" message indicates it is taking a second scan of your finger. The display should now show a user number and say, "Enroll OK." Now you can remove your finger from the sensor.
5. If the enrollment fails the display will show "Enroll Again" and try to enroll the finger again.
6. You can enroll up to 120 users.

### ATTENTION:

Before closing the safe door please test your newly enrolled fingerprint. See Step 2 for lock operation. Please also remove the emergency key from the lock before operating the safe with the biometric reader. When you remove the emergency key the safe will be locked open.

### 2. OPENING THE BIOMETRIC LOCK

1. Press the Silver button on the front side of the lock, just under the Biometric reader. The Display will read "Put Finger"
2. Place your finger on the Biometric sensor. The Display should read "Finger Ok" and then "Opening" if the fingerprint is validated.
3. If the biometric sensor reads six (6) consecutive bad finger reads it will lock out the safe for 5 minutes. Please make sure you are enrolled in the safe and are using the finger you used at time of enrollment to prevent accidental lock out.

### 3. CLOSING THE SAFE

1. Close the door on the safe. If the door is locked open, the safe will need to be unlocked, to retract the locking bolts. Refer to Step 2, "Opening the Biometric Lock" to open the safe.
2. Press the Silver button on the front side of the lock, just under Biometric reader. The Display will read "Closing." The door should now be locked.

#### 4. DELETING USERS (THIS WILL DELETE ALL USERS)

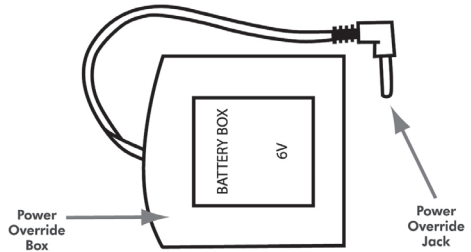
1. Open the safe door and locate the red button. The red button should be located on the door hinge side of the safe door.
2. Press and hold the Red Button. When the display says, "Delete Finger" place your finger on the biometric sensor. Note: The red button must be held down the whole time.
3. The display will read "Delete Ok". All users have now been deleted.
4. The Lock can now be opened just by pressing the silver button on the front of lock. No enrolled fingerprint will be required to operate the lock.
5. Set up a New User as stated in Step #1.

#### 5. HOW TO OPEN IN AN EMERGENCY

1. Locate the "AMSEC" logo plate just down and to the right of the biometric lock.
2. Using a screwdriver, remove the 2 screws holding the plate, to reveal the emergency lock.
3. Use the emergency key to open the safe door.

#### 6. BATTERY OVERRIDE:

1. If after pressing the silver button the reader screen flashes, this is an indication that the batteries are low.
2. Using the Power Override Box, plug the cable terminal into the port on the underside of the fingerprint reader. Press the silver button and place your finger on the Biometric sensor to open the safe.
3. Remove the battery cover on the back of the door and replace with (4) AA (1.5 volt) Alkaline batteries.



**PLEASE KEEP THE EMERGENCY KEYS IN A SAFE PLACE  
BUT NOT IN THE SAFE!**

## MAINTENANCE

Standard finish: Your safe is provided with a durable paint that may be easily cleaned with a mild detergent and a soft cloth. Do Not use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

Door Operating Mechanism: The handle of the safe moves mechanical parts inside the door. After a period of use, if difficulty is experienced in operation, please contact a qualified locksmith for service.

Door Hinges: If the door becomes hard to open or emits noise, the hinges may need lubrication. Please contact a qualified locksmith for service.

**CAUTION:** AMSEC assumes no liability for finish damage due to the incorrect use of caustic lubricants.

## DAMAGE CLAIMS

Freight Damage: All safes are carefully packed for shipment. The manufacturer's liability ceases when the transportation carrier accepts the shipment in good condition. The carrier's liability ceases when you sign for the merchandise. **INSPECT YOUR SHIPMENT BEFORE SIGNING THE DELIVERY RECEIPT.** Although unlikely, if damage occurs you have the option of refusing the shipment or negotiating a settlement with the carrier. To negotiate a settlement follow these steps:

1. Note the extent of the damage on the freight bill and sign your name.
2. Save all cartons and packaging materials.
3. Call the freight carrier immediately and request a damage inspection claim.

### ALL CLAIMS:

1. Contact your dealer immediately.
2. Claims must be filed within 15 days.
3. Claims must be accompanied by proof of purchase receipt and photographs.
4. In the event of replacement, the safe must be returned to the dealer/factory in the original packaging.



### CAUTION!

Liquids can damage the lock

# Limited Product Warranty

LIMITED WARRANTY—SECURITY SAFES & ELECTRONIC PRODUCTS

## Product Category

## Duration of Warranty

*(Beginning from date of first consumer purchase / Proof of purchase necessary)*

All Safes and related components . . . . . 1 Year Parts & Labor

Electronic Locks and related components . . . . . 1 Year Parts & Labor

### What is covered and what is not covered:

This warranty covers all defects in materials or workmanship in this product, but DOES NOT COVER:

- (1) Damage, deterioration or malfunction resulting from:
  - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
  - b. Any damage occurred from shipment. (Claims must be presented to the carrier)
  - c. Repair or attempted repair by anyone other than a pre-authorized AMSEC service dealer.
- (2) Any unit which has been altered or on which the serial number has been defaced, modified or removed.
- (3) Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.

### Who may enforce the warranty:

This warranty is only enforceable by the original purchaser.

### What we will pay for and what you must pay for:

AMSEC will repair or replace units covered by this warranty, without charge to the consumer for labor and materials. YOU ARE RESPONSIBLE FOR ANY INSTALLATION OR REMOVAL CHARGES AND FOR ANY SHIPPING CHARGES. State sales tax does not apply to warranty service work and will not be honored. If safe components must be shipped for warranty service, AMSEC will pay the shipping charges to any destination within the USA if the repairs are covered by the warranty. Defective parts must be returned (not repaired unless instructed) to AMSEC. If parts are not returned, the warranty invoice will be denied.

How you can get warranty service:

- (1) If your AMSEC safe requires service, contact your local authorized AMSEC dealer and the dealer will advise you of the procedures to be followed. If this is not practical, contact the AMSEC Service Department at the address on front cover or call 951-685-9680, ex. #1036.
- (2) All warranty service must have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization number must be obtained from AMSEC before any service work is performed. The serial number, description of product and description of problem must be supplied to AMSEC to determine warranty status before an authorization number will be assigned. Issuance of the authorization number recognizes only the existence of the problem and does not constitute an admission of liability by AMSEC. Only approved service representatives will be authorized to perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

### Limitation of Implied Warranties:

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

### Exclusions of Damages:

AMSEC's liability for any defective products is limited to repair or replacement of the product, at our option.

AMSEC shall not be liable for damages based upon inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

## PURCHASE RECORD

**Model #:** \_\_\_\_\_

**Serial #:** \_\_\_\_\_

**Date of Purchase:** \_\_\_\_\_

**Purchased From:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Telephone #:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Website:** \_\_\_\_\_