

**PRODUCT:** Cencon/Cencon Software 4  
**SUBJECT:** Cencon Mission Critical Announcement  
**BULLETIN:** #034  
**DATE:** 07/06/12

## Attention! Cencon Mission Critical Software Upgrade Announcement.

### Summary

Kaba Mas is fast approaching production of the millionth Cencon lock, signifying the end of all possible six-digit serial numbers. Once this occurs, a **nine-digit serial number will be implemented**. In order to be prepared for this and to ensure uninterrupted service, we are communicating the importance of upgrading all downlevel releases of Cencon software to version 4 or above.

### Action

In order to service an ATM with a Cencon lock with a nine-digit serial number that has been activated in Cencon 4 software, all parties active in the lock must be running on Cencon version 4 or above. Any version of software below Cencon 4, including CenBank, will not be able to utilize nine-digit serial number locks.

### How to Upgrade

Please contact your Kaba representative **by calling 888-950-4715**.



The Kaba Safe Lock Division relies on product innovation to meet our markets' ever-changing needs for loss prevention and asset control solutions. The Kaba and LA GARD brands are synonymous worldwide with Security, Control and Accountability.

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